Change is a Breeze When You Know What to Expect

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We invite you to take a look at some exciting changes to your online account. You'll see these enhancements next time you login to your eflex Account portal after September 19, 2009.

We've worked with our software vendor, Lighthouse1, to come up with a more comprehensive, and easier to use employee account portal. **The login process, and your username and password will remain the same.**

Here's a copy of what your new Employee Account Portal will look like.

Things to Notice

• The tabs (i.e., Home, Accounts, Profile) have been changed. We suggest you familiarize yourself with the content under each tab and discover the added information they provide.

• The new red "Action required" **(1)** bar will alert you if there is an issue with your account, such as needed documentation. This information can also be found under the Notifications tab.

• Updates. **(2)** You'll be able to see enrollment times, deadlines, and other important news, right on the homepage.

• Accounts section. **(3)** Take a look at the Accounts section at the middle of the homepage. Here, you can view your accounts, plan year dates, claims history, and file claims.

• The Profile tab **(4)** will show you your account information.

• Filing Claims. You can also click on the "File Claims" link under "Actions" in the Accounts section or on your homepage, click on Accounts tab. You can also scroll to the bottom of the screen under "Questions" **(5)** to file your claims.

• The forms page remains relatively unchanged and will still provide you with all the forms needed for your eflex Account.

We're confident that you'll find your new eflex Account Portal easier to use and more informative than ever. Remember your portal will update Saturday, September 19th. Should you have any questions, please feel free to contact us, our information is provided below.