

Change is a Breeze When You Know What to Expect



We invite you to take a look at some exciting changes to your online account. You'll see these enhancements next time you login to your eflex Account portal after September 19, 2009.

We've worked with our software vendor, Lighthouse1, to come up with a more comprehensive, and easier to use employee account portal. **The login process, and your username and password will remain the same.**

Here's a copy of what your new Employee Account Portal will look like.

Things to Notice

- The tabs (i.e., Home, Accounts, Profile) have been changed. We suggest you familiarize yourself with the content under each tab and discover the added information they provide.
- The new red "Action required" (1) bar will alert you if there is an issue with your account, such as needed documentation. This information can also be found under the Notifications tab.
- Updates. (2) You'll be able to see enrollment times, deadlines, and other important news, right on the homepage.
- Accounts section. (3) Take a look at the Accounts section at the middle of the homepage. Here, you can view your accounts, plan year dates, claims history, and file claims.
- The Profile tab (4) will show you your account information.
- Filing Claims. You can also click on the "File Claims" link under "Actions" in the Accounts section or on your homepage, click on Accounts tab. You can also scroll to the bottom of the screen under "Questions" (5) to file your claims.
- The forms page remains relatively unchanged and will still provide you with all the forms needed for your eflex Account.

We're confident that you'll find your new eflex Account Portal easier to use and more informative than ever. Remember your portal will update Saturday, September 19th. Should you have any questions, please feel free to contact us, our information is provided below.

The screenshot shows the eflex Account Portal interface. At the top, there are navigation tabs: HOME, ACCOUNTS (3), PROFILE (4), NOTIFICATIONS, FORMS, and LINKS. In the top right corner, it says "Frank Bank Logout".

Below the tabs, there is a "Welcome, Frank" section with a message: "Welcome to your single source for all you need to know about your pre-tax benefits. Request payment, check payment status, view account balance and summary information, access important notifications about your account, and more!"

Callout 1 points to a red bar with the text: "Action Required: 2 receipt(s) needed to approve your claims".

Callout 2 points to the "It's Annual Enrollment Time" section, which includes a table:

Plan Year	Enrollment Period	Accounts	Actions
FSA 2009-2010	9/9/2009 - 9/25/2009	FSA 2009-2010	Enroll

Callout 3 points to the "Accounts" section, which includes a table:

Account	Available Balance	Final Service Date	Final Filing Date	Actions
DepTestPlan DepTest	\$197.00	2/18/2010	2/28/2010	File Claim View Claim History
PLAN1+ Nathan's Test 2009	\$1,000.00	8/1/2010	8/1/2010	File Claim View Claim History

Callout 4 points to the "Profile" tab.

Callout 5 points to the "Questions?" section, which includes contact information for Ginger Grant: (763) 535-0111 ext. 36 Or toll free at: (952) 908-9045 ext. 19 or jsalo@lighthouse1.com.

At the bottom, there are four columns of links: Accounts (Account Summary, Account Activity, File Claims), Profile (Profile Summary, Dependents, Bank Accounts), Notifications (Notification History), and Forms.

